



Littlefield Surgery  
Patient Participant Group (PPG)  
Held on Tuesday 10<sup>th</sup> February 2026 at 17:30  
at Freshney Green Primary Care Centre.

Present

Mercedes Mello-Jenkins (MMJ)

Lisa McGrath (LM)

Chloe Allison (CA)

*See separate patient attendance sheet.*

MMJ welcome everyone to the meeting.  
Staff present took it in turns to introduce themselves.

**Counselling Service**

At the end of September, we received an email informing us that the ICB will be stopping the funding for our in-house counselling service. Therefore, making our employed staff redundant by 31<sup>st</sup> December 2025.

We received no warning of this and there has been no conversations or consultations. We were just about to offer 3 new positions as we lost some staff members last year.

This is affecting all other PCNs in our area.

Our service has been running for over 20 years and has been a huge asset to primary care.

We won an award last year for the quality of our service and it is always receiving great feedback as it is a personal bespoke service.

Whilst each PCN has tried fighting the ICB to understand why this decision has been made and the impact this will have on our patients and the local area. We have contacted the local MP but received no further support. Other local services have also written stating they would not be able to cope with the number of patients needing support.

We decided as a PCN to fund the service ourselves until 31<sup>st</sup> March 2026; to allow more time and not make our team redundant at Christmas but this cannot be sustained long term without further funding.

As the end of March approaches and we have received no further information on the service we have begun the process of making our employees redundant to be able to give them as much notice as possible.

Patients will now be referred to Navigo or NHS Talking Therapies, where the waiting list is 18 months.



## **GP Out of Hours information**

*Query from a patient.*

The GP Out of Hours team provides advice and treatment to people in Northeast Lincolnshire, with urgent medical concerns when GP surgeries are closed. Patients may be contacted by a telephone call, video consultation or by seeing a clinician face to face.

Location: Raj Medical Centre

Lacey Road

Grimsby

DN34 5LP

Phone: 01472 256256

Opening times:

- Monday – Friday 6:30pm - midnight
- Saturday, Sunday and Bank Holidays Monday 8am – midnight

Please do not walk into GP Out of Hours. All patients wishing to be seen or attend, must call 01472 256256

## **GP Update**

Dr Dukes has been working at the practice to support with leave and clinics.

Dr Collett do not have any plans to retire but has begun reducing his time in clinic.

## **Practice Nurses.**

Our Nursing associate Ashleigh has returned from maternity leave last week, so the practice now has a full nursing team.

## **Close**

MMJ thanked all for attending.

The next PPG meeting will be held in the Summer.

Details of the meeting will be sent round and advertised on all our platforms.